**JUNIOR INFORMATION TECHNOLOGY STUDENT**

**PROFILE:**

An enthusiastic college student eager to build upon newly developed academic knowledge and skills; excited to perform as a contributing member of an information technology team in a business organization.

**RELEVANT INDUSTRY QUALIFICATIONS:**

* Academic and entry level experience in software applications such as: WordPerfect, Word, Outlook, PowerPoint, Publisher, Excel, and Adobe Software. Can easily adapt/learn to use new software applications.
* Academic and entry level experience in hardware and software installations such as: working with computer systems hardware, configuring, driver installation, and familiar with pc hardware.
* Familiar and knowledgeable with operating systems: Windows XP, Windows Vista, Windows 7, Windows 8, and Mac OSX.
* Performed professional customer service with clients and guests; troubleshooting their questions.
* Valid G Driver’s License.

**EDUCATION:**

Sept 2013 – Present Georgian College, Barrie, ON

Computer Programmer (Co-op) Diploma Program

Application programming, Web programming, Object-Oriented programming

Academic level understanding of HTML5/CSS, PHP, Java, C#, MySQL, SQL, z/OS

Academic Dean’s List – 95% average

Worksmart Certificate – Oct. 2, 2013

June 2013 St. Thomas Aquinas Catholic High School, Tottenham, ON

Completed computer programming courses, studied Turing and Java programming languages

Took Communication Technology, have an understanding of Photoshop & other design programs

**WORK EXPERIENCE:**

July. 2014 – Present TELUS, Alliston, ON

**Sales Representative** –Work with clients to analyze their needs and fit solutions to those needs. Exercise my product knowledge & sales skills to guide customers into new purchases. Provide an excellent customer experience, troubleshooting client technical issues and teach users how to use their devices. Responsible for store technical installation/maintenance.

Aug. 2012 – Present Zehrs Markets, Alliston, ON

**Bakery Staff** –Work independently and with others to run the department. Requires a strong work ethic to keep up with demands of the job. Responsible for keeping the department clean, including washing floors/dishes and organizing shelves. Provide customer service by interacting with and delivering assistance to customers who require it.

Dec. 2010 – Aug. 2012 McDonald’s Restaurant, Alliston, ON

**Kitchen Crew** –Worked in a team to prepare food with quality and efficiency. Responsible for organization and cleanliness of back room and work areas. Also worked with fellow crew members to unload truck shipments and stock food storage.